

WATER STONE – *Artisan Sinks*

Dan & Joanna Weaver – 115 S Gouldsboro Rd
Gouldsboro Maine 04607 – 207 963 5819

www.mainekilnworks.com – dan@mainekilnworks.com

ARCHITECTURAL STONEWARE & PORCELAIN



Greetings —

I want to take this opportunity to personally thank you for purchasing our hand formed sink.

We take great care with each sink that we make. No two are alike as each one directly reflects the individual process of hand and eye. I personally check all of our available stock and select a sink that I would be pleased to install in my own home. Every attempt has been made to send you a perfect product. But the eye does grow dull at times, the mind wanders and mistakes are inadvertently made.

If anything is not right, or if something promised was left out of the box and not received, please let us know immediately. We will respond promptly and ship any required replacement.

It is especially helpful and encouraging to hear your response to our sink when you receive it and when you complete your installation. Photographs of your installation are invaluable to us - helping us improve the quality of our product and serving others by providing a resource of design installation ideas.

If it is practical for you - please send us photos of your completed installation which we will share in a constructive way on our web site.

Thank you so much for your confidence in purchasing our sinks. We are able to produce the very highest quality bath sinks because of your trust and patronage, and because of your helpful suggestions for improving our products and services.

Dan & Joanna

Say waht?! Aoccdrnig to uinervtisy rseerach, it deosn't mtttaer waht oredr the ltteers in a wrod are, the olny iprmtant tihng is taht the frist and lsat ltteres are in the rghit pclae. The rset can be a tatol mses and you can sitil raed it wouthit a porbelm. Tihs is bcuseae we do not raed ervey lteter by itslef but the wrod as a wlohe.

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OWNER REGISTRATION —

You do not need to fill out this form to activate your guarantee. Returning our form will not result in any junk mail as we do not share our your information for any purpose.

We hope you will take the time to fill out our form because it helps us to improve our sink design, marketing and customer service. We want to know more about you so we can more efficiently introduce others like yourself to our products and services.

Name _____
Street Address _____
City _____
State _____ Zip _____
Country _____ Phone _____
Email Address _____

Where did you hear about our sinks? _____

If you searched the Web – What search engine did you use? _____

What search words did you use to find our web site? _____

Do you currently own one of our sinks? _____

Did a friend or associate recommend our sinks to you? _____

Why did you choose a hand formed artisan style sink? _____

Please offer your suggestions for improving our products _____

Please describe your response to our products _____

Are you pleased or displeased with any aspect of product? _____

May we anonymously quote your response? Yes _____ No _____

May we quote & personally credit your response? Yes _____ No _____

Please mail to: Dan Weaver - Water Stone Sink - 115 S Gouldsboro Rd - Gouldsboro, ME 04607

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Drain Mounting Instruction — For Sinks Without Overflow

All of our sink styles & sizes accept all standard 1¼ inch diameter bath sink drains — drain fixtures supplied for bath sinks with overflow and those supplied for bath sinks without overflow.

Drain fixtures are made with different thread take-up lengths and bath sinks are made with different sink bowl thicknesses where the drain is secured to the sink.



Sink Cross Section — Showing Position of Drain Fixture & PVC Adapter

With your sink shipment we have enclosed a white PVC drain adapter (and sealing washer) which you may use to increase our sink outlet thickness to match the threaded take-up length of your drain fitting. You will only need to use this adapter if the threaded length of your drain is too short to secure the drain to our sink.

Your drain fixture set will come with one sealing washer. Our white PVC adapter is supplied with a second black rubber washer to seal the nut side of the adapter as illustrated.

You may use silicone sealant or plumber's putty to make a water tight joint between the sink and the white PVC adapter or use the rubber seal supplied with the drain fixture. Silicone sealant on both adapter sealing surfaces will guarantee a water tight joint.

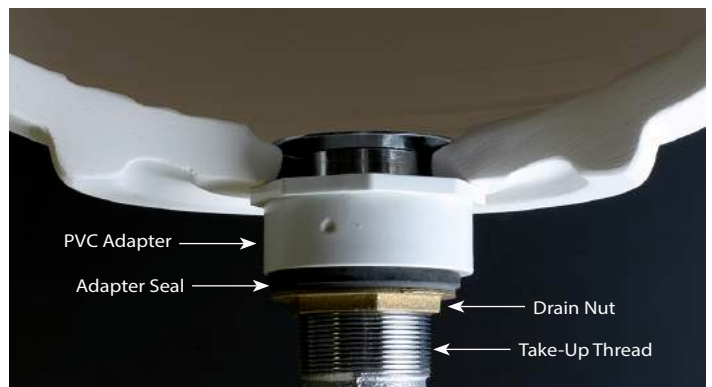


Sink Drain Fixture — With PVC Adapter In Place

The PVC drain adapter is installed as indicated in the cross section photos (at left and below) and as positioned on the example drain above. The underside of the sink drain flange (which faces the sink user) should be sealed with plumber's putty.

The sink photo cross sections illustrate the relative positions of the bath drain fixture and white PVC adapter at the sink outlet. The PVC drain adapter is used to cover the drain overflow outlets making a water tight joint between drain and sink.

Your complete bathroom sink fixture set is typically supplied with all drain fitting hardware – or alternatively – you may purchase drain fixture fittings separately if or as required.



Vessel sink drains for sinks without overflow are available through plumbing suppliers or you may use the more commonly stocked drain that has a built in overflow. The enclosed overflow adapter will allow you to use either drain fixture style with equal ease.

Please call — 207 963 5819 — if you have any questions regarding the installation of your sink or drain fittings. We would be happy to talk with you or your contractor to clarify any installation question or concerns.

Sink Exchange & Returns – Policy & Procedure

Return Policy & Recommendations -

When you order a sink we want to be absolutely sure you are pleased with the result. We stand firmly behind all of our bath products and we will bend over backwards to be sure that you receive what you expect from our bath products. Our small firm has been built on a forty-five year base of considerate and courteous customer service. As far as I am concerned my clients are always right – even if I think they are wrong.

Consistent with the above – we are happy to accept returns and exchanges as you deem necessary. We will promptly exchange any unused sink as per your request. We will promptly refund your full purchase cost - less \$45.00 for our outgoing shipping and packing materials.

As a courtesy– we ask that you assume the cost and responsibility for safe return shipping in the original - good condition - cartons via UPS Ground.

Return shipment by other means and with other packing materials is up to the discretion of the shipper but may not be consistent with our experience and recommendations.

Sink Return Packing -

We always suggest that sinks be returned in the original– good condition – double boxed cartons packed just as originally received.

Our packing materials have been carefully designed to insure safe transport of our products and we find that our heavy corrugated cartons are almost always entirely adequate for return shipments.

At the discretion of the responsible shipper - alternative packing may be used if the original materials have been discarded.

Please contact us if you have any questions regarding return packing or choice of insured transport. (207) 963-5819